



CUSTOMER COMPLAINTS

95% OF CUSTOMERS Will do business again if their problem is resolved on the spot.

70% OF CUSTOMERS Will do business again if their problem is resolved.

96% OF CUSTOMERS Never complain about poor service.

90% OF CUSTOMERS Never return.

CUSTOMER COMPLAINTS ANALYSIS

12" x 23" white decal with 3 colour layout for wall or door mount with installation squeegee & instructions.
 \$ 34.50 ea.
 Also, 12" x 23" Sintra sign with d.s. tape
 \$ 44.50 ea.


Job: bkcare2.plt



PLEXI EMPLOYEE SUGGESTION BOX

8" x 8" x 6" white plexi employee/customer suggestion box with 2 colour text/logo & locking mechanism for wall mount.
 \$ 75.00 ea.

Job: bksugges.plt



D-T SPEED OF SERVICE #4277
 Goal: 2 min. 30 sec.

	Breaky	Lunch	Afternoon	Supper	Close	Late-night
Today	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Yesterday's Best Time	<input type="text"/>	Names <input type="text"/>				
Week's Best Time	<input type="text"/>	Names <input type="text"/>				
Month's Best Time	<input type="text"/>	Names <input type="text"/>				

For Your Information:
 Yesterday's Total Avg. Time: _____
 Last Week's Total Avg. Time: _____
 Last Month's Total Avg. Time: _____

SPEED OF SERVICE TRACKING SIGN

18" x 24" plexi sign with back-mount 4 colour layout, d.s. tape on back, for grease pencil.
 \$ 69.90 ea.

Job: bksped.plt



EMPLOYEE WASHROOM MIRROR DECAL

5" x 13" clear decal with 3 colour layout for existing mirrors in employee washrooms with installation squeegee & instructions.
 \$ 26.50 ea.

Job: bkmirr2.plt